

# Artificial Solutions: Signing agreement with MedHelp Care

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Redeye comments today's news about the collaboration with MedHelp Care, which operates one of the most used health platforms for employers in Sweden.

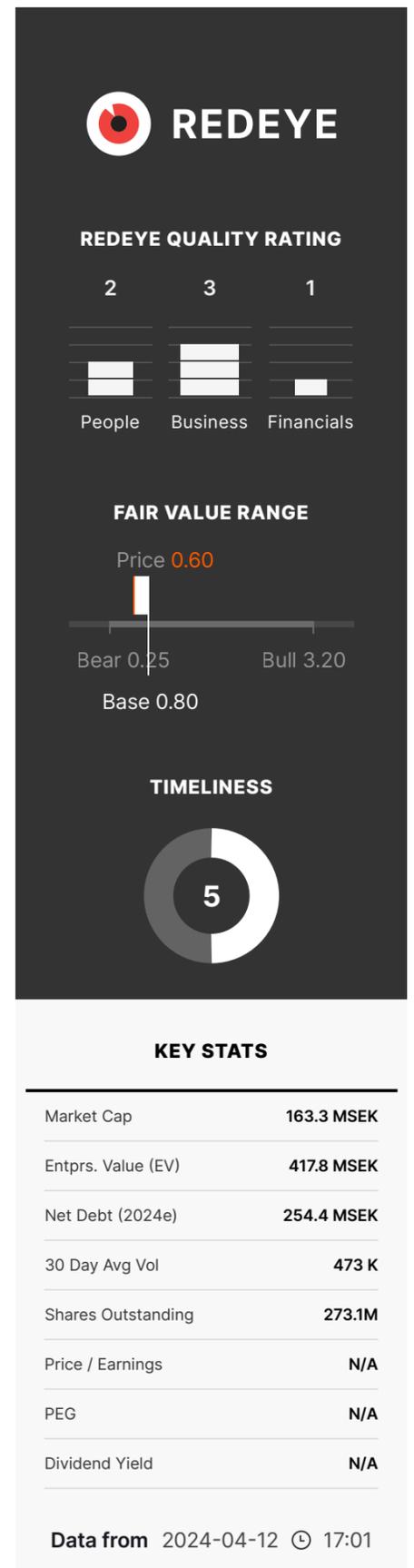


Mark Siöstedt

## Comment

Artificial Solutions is set to integrate Teneo's voice chatbot into MedHelp Care's telephone service. MedHelp Care describes itself in its 2023 annual report as a Swedish SaaS company that offers a health platform for data-driven corporate health, supporting more than 500 companies and organizations in systematic occupational health work with the management of sick leave and rehabilitation. These 500 customers have approximately 200,000 employees, and that employee base will also have the opportunity for AI-based absence reporting via telephone through a voice chatbot from the AI platform Teneo. The value prop is clear, as it will reduce waiting times, increase the level of service, and free up nurses' time for more complex advice. Teneo's voice understanding is complex enough to answer customer queries, whether customers use short voice commands or engage in longer discussions with the system. Thus, we see this collaboration as a natural improvement for MedHelp, as Teneo can transform and enhance efficiency within healthcare services in its processes.

We view the news are positive, although no deal value (or potential deal value) was mentioned in the press release. [Our latest update can be accessed here.](#)



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